Date : 20.07.2019                  Max. Marks : 100
Time : 2.00 to 5.00 p.m                                     Duration : 3 Hrs.

Instructions:
1. From Part A – answer all questions (compulsory). Each sub question carries 1 mark
   Total : 32 Marks
2. From Part B – Answer any 3 questions out of 5 questions. Each question carries 16 marks.
   Total : 48 Marks
3. Part C is a case study (compulsory) with questions. Read the case study carefully and answer the questions
   Total: 20 Marks
4. Please read the instructions given in the answer sheet

PART A

(Compulsory . Each sub question carries 1 mark)

Q 1 Please state whether the following statements are” True “or “False”
1.1. Leonard Styles identified Four General Categories of Groups.
1.2. An Employment Test Involves a conversation between a Job Applicant and Representative of the Employee Organisation.
1.3. Innovation is finding a better and superior way to do something.
1.4. Newspaper Ads is an Indirect Method of Recruitment.
1.5. Television is a direct Method of Recruitment.
1.6. An Interpersonally competent Manager is not able to engage in any mutually helped relationship.
1.7. There are three interpersonal needs according to schutz.
1.8. Standing order’ refer to the rules and Regulations which govern the conditions of employment of Workers.

Q 2 Fill in the blanks
1.1. Employee Assessments conducted by Colleagues in the immediate working Environment is called ______ Appraisal.
1.2. ______ refers to the ability of an Organization to retain its Employees.
1.3. ______ is recognized as the Father of Scientific Management Theory.
1.4. The expectancy theory of Motivation was put forward by ________
1.5. ________ Ratios indicate the number of leads/ contacts to generate a given
number of Hires at a point at time.
1.6. ___________ is the process of picking individuals who have relevant qualifications to fill Jobs in an organization.
1.7. _______ is the counterpart of strike.
1.8. _______ is a planned introduction of Employees to their Jobs, their Co-workers and the Organization per se.

Q3. Expand the Following

1) NIPM  2) TAT  3) GQM  4) RDM
5) LQI  6) SMT  7) JMC  8) NGO

Q4. Match the Following and rewrite

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<thead>
<tr>
<th>Column A</th>
<th>Column B</th>
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<tbody>
<tr>
<td>1</td>
<td>McClelland \ A</td>
</tr>
<tr>
<td>2</td>
<td>Hertzberg \ B</td>
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<tr>
<td>3</td>
<td>Alderfer \ C</td>
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<td>4</td>
<td>The workmen’s Compensation Act \ D</td>
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<tr>
<td>5</td>
<td>Industrial Dispute Act \ E</td>
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<tr>
<td>6</td>
<td>Employer’s Liability Act \ F</td>
</tr>
<tr>
<td>7</td>
<td>Prevention of Pollution Control \ G</td>
</tr>
<tr>
<td>8</td>
<td>Minimum Wages Act \ H</td>
</tr>
</tbody>
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PART B

Answer any 3 questions, Each Question carry 16 marks (3 x16 = 48 Marks)

Q5.  A) Distinguish between Management Vs Administration?
    B) Difference between Programmed Decision and Non-Programmed Decision?

Q6.  A) What are the characteristics of a formal Organization?
    B) Explain Feedback Control and Feed Forward Control.

    B) Write a note on Formal Groups.

Q8.  A) Explain Trait theory of Leadership.
    B) Compare Verbal Communication Vs Written Methods of Communication?
Q9. Write short notes on any FOUR(04) of the following.

A) Innovative Approach
C) 7-S Framework for Organizational Success.
D) MBO(Management by Objective)
E) Intellectual leadership

**PART C**

Q. 10. Case Study (Compulsory) 20 Marks

"Industrial sickness may arise due to multitude of reasons. The effects, however are the same e.g. financial hardships, unemployment of labour engaged in the industrial units falling sick and wastage of national resources".

Questions:

1) With Reference to the Statement given above Critically evaluate the factors listed for Industrial Sickness.

2) Briefly explain the measures to tackle industrial sickness

3) Explain briefly Industrial Sickness in your own words.

4) In your opinion which organizational Suffered/ Suffering from Industrial Sickness?

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