Final Test Paper 8 INDIAN INSTITUTE OF MATERIALS MANAGEMENT
Operations Management
GDMM/PGDMM 3 YEARS

Instructions:
1. Answer all 50 questions. Each question carries 2 marks. Total: 100 Marks
2. Duration 1 Hour.

*Required

1. Email *


2. Name *


3. Roll Number *


4. 1. Operation management is mostly applicable to

Mark only one oval.

- Service sector
- Manufacturing sector
- Transportation sector
- Distribution management

5. 2. The father of scientific management is

Mark only one oval.

- Frank Gilbreth
- Frederick W Taylor
- W Edwards Deming
- Watzler Shewhart
6. The origin of purchasing cycle is

*Mark only one oval.*

- [ ] Inventory Control Functions
- [ ] Procurement functions
- [ ] Indent
- [ ] Planning Functions

7. Economic order quantity is the

*Mark only one oval.*

- [ ] Quantity for which the ordering cost is low
- [ ] Quantity for which the purchase order value is minimum
- [ ] Quantity at which the ordering cost equals inventory holding cost
- [ ] None of the above

8. TPM stands for

*Mark only one oval.*

- [ ] Total Productive Management
- [ ] Total Production Management
- [ ] Total Project Management
- [ ] Total Purchase Management

9. MLC stands for

*Mark only one oval.*

- [ ] Member of legislative Assembly
- [ ] Machine Loading Chart
- [ ] Machine Loading Cycle
- [ ] Manufacturing Life Cycle
10. 7. Henry Ford is known for his contribution to

*Mark only one oval.*

- Quality control
- Scientific management
- Assembly line operations
- Standardization of parts

11. 8. Which is not an element of management process

*Mark only one oval.*

- Planning
- Controlling
- Leading
- Pricing

12. 9. Fundamental purpose for the existence of an organization is described by its

*Mark only one oval.*

- Policies
- Mission
- Bylaws
- Procedures

13. 10. The impact of strategies on the basic character of a company is

*Mark only one oval.*

- Long range
- Short range
- Minimal
- Medium range
14. 11. A strategy is

*Mark only one oval.*

- [ ] A statement of purpose
- [ ] An action plan to achieve the mission
- [ ] A simulation model
- [ ] A plan for cost reduction

15. 12. Which came last in the development of manufacturing techniques

*Mark only one oval.*

- [ ] Lean production
- [ ] Mass production
- [ ] Parts
- [ ] Division of labor

16. 13. Which are the 5 Rights in purchase

*Mark only one oval.*

- [ ] Right Approach, Right address, Right delivery, right Quantity, Right Owner
- [ ] Right Owner, Right Price, Right Manufacturing, Right Behavior, Right concept
- [ ] Right Quality, Right Quantity, Right Price, Right Source, Right Time
- [ ] Right Approach, Right seller, Right delivery, right Quantity, Right Owner

17. 14. Quality check of materials on receipt at store is

*Mark only one oval.*

- [ ] Material Supplied as per Order Specification
- [ ] Materials which meets the end users requirement
- [ ] Goods as per ISO Standard
- [ ] Goods as per the indent
18. Government departments and undertakings in India follow

*Mark only one oval.*

- [ ] Vendor rating
- [ ] Blanket orders
- [ ] Tender buying as per the prescribed financial rules
- [ ] No profit no loss rules

19. Before taking 'make' or 'buy' decision the organizations assess

*Mark only one oval.*

- [ ] Manufacturing facilities available in plant
- [ ] Man power available in plant
- [ ] Availability of Raw materials
- [ ] Whether it is economical to buy the item from other party

20. Whether it is economical to buy the item from other party

*Mark only one oval.*

- [ ] Public buying
- [ ] Schedule buying
- [ ] Cannibalization
- [ ] Firm bidding

21. Single tenders are often invited for

*Mark only one oval.*

- [ ] Self life items
- [ ] Demand of paints
- [ ] Procurement of costly items
- [ ] Items of proprietary nature
22. JIT is

*Mark only one oval.*

- Used in Procurement process
- for Manufacturing activities
- used for Inventory Management
- Marketing of Finished goods

23. All incoming materials are insured against

*Mark only one oval.*

- Loss to Customer
- Loss of Sale
- Loss of Reputation
- Damage/loss of materials in transit

24. Buying of materials in staggered lots is feasible through

*Mark only one oval.*

- Schedule buying
- Contract buying
- Public buying
- Right time of buying

25. A difference between actual demand and forecast demand for that period is called

*Mark only one oval.*

- Forecast error
- Weighted average
- Decision process
- Mean square error
26. All the decisions fall within the scope of operations management except

*Mark only one oval.*

- [ ] Design of products and processes
- [ ] Location of facilities
- [ ] Financial analysis
- [ ] Quality management

27. Reverse auction is a process of

*Mark only one oval.*

- [ ] Planning
- [ ] Disposal of scrap items
- [ ] e-Procurement
- [ ] Return of unserviceable items

28. Green purchasing is

*Mark only one oval.*

- [ ] Purchase of Green Color items
- [ ] Item Manufactured out of Green wood
- [ ] Purchase of Environment friendly items
- [ ] Purchase of right items

29. Which discipline is not a production/operation function

*Mark only one oval.*

- [ ] Economics
- [ ] Quantitative analysis
- [ ] General management
- [ ] Service industries
30. Subcontracting decision must be based on

*Mark only one oval.*

- Life cycle costing
- Works contract
- Replacement decisions
- Cost benefit analysis

31. Fundamental purpose of organization’s mission statement is to

*Mark only one oval.*

- Define operational structure of an organization
- Generate good public relations for the organization
- Define organization’s purpose in the society
- Define functional area of an organization

32. A contract must have

*Mark only one oval.*

- A consideration
- Legal obligation
- A consideration & legal obligation
- None of the above

33. Security deposit is taken

*Mark only one oval.*

- Along with the tender
- At the time of awarding contract
- For A and B above
- For none of the above
34. VMI stands for

*Mark only one oval.*

- [ ] Vendor Managed Inspection
- [ ] Very Much Important
- [ ] Vendor Managed Inventory
- [ ] Vendor Managed Indent

35. MRP II stands for

*Mark only one oval.*

- [ ] Materials Requirement Planning
- [ ] Materials Receipt Planning
- [ ] Manufacturing Resource Planning
- [ ] Manufacturing and Research Planning

36. VQR stands for

*Mark only one oval.*

- [ ] Variation in Quantity Received
- [ ] Vendor Quality Rating
- [ ] Variation in quality Rating
- [ ] Vendor Quality Requirement

37. For winning arguments in negotiation

*Mark only one oval.*

- [ ] Raise voice
- [ ] Raise speed of arguments
- [ ] Stay silent
- [ ] Create fear
38. The industrial revolution

*Mark only one oval.*

- Fostered the domination of manufacturing over the service organization
- Substituted manpower for machine power
- Came through the efforts of F W Taylor
- Has continued application in the service industry

39. During the mass production era of the operations

*Mark only one oval.*

- Standardization of production was possible.
- Intensive training was required
- High volume production was possible
- Work was largely based on multi-skilled artisans

40. All contracts are agreements

*Mark only one oval.*

- Yes
- No'
- Yes if value is >Rs 50Lakhs
- Yes if value is >Rs 5Lakhs

41. MRP deals with

*Mark only one oval.*

- BOM
- DRP
- Both MRP-II
- None of the above
42. One of the best techniques of Qualitative forecasting methods is

*Mark only one oval.*

- Consensus forecasting
- Delphi method
- Historical analogy
- Market research

43. The person who developed Economic order quantity model was

*Mark only one oval.*

- Ford Harris
- Walter Shewhart
- George Dantzig
- Henry Gantt

44. Objectives of purchase is to get

*Mark only one oval.*

- Cheapest item
- Best item
- Best value for each rupee spent
- Items at the earliest

45. During Negotiation we should not

*Mark only one oval.*

- Stick to our objectives
- Be soft with the people
- Reveal our weakness
- Respect others views
46. Generally cost negotiations need

*Mark only one oval.*

☐ Less preparation than price negotiations
☐ Thorough knowledge of manufacturing process
☐ Price data
☐ None of the above

47. Walter Shewhart developed

*Mark only one oval.*

☐ The economic order quantity model
☐ Statistical quality control techniques
☐ Human factors engineering field
☐ Linear programming models

48. PERT is

*Mark only one oval.*

☐ Project Evaluation and Review Technique
☐ Program Evaluation and Review Technique
☐ Project Evaluation and Reward Technique
☐ Project Estimate and Review Technique

49. CAD stands for

*Mark only one oval.*

☐ Computer and disc
☐ Communication Aid Device
☐ Computer Aided Design
☐ Computer Aided Device
47. Kanban is a

*Mark only one oval.*

- Pull System
- Pull and Push system
- Push system
- Mechanical device

48. Control chart is a tool for

*Mark only one oval.*

- Inspection note
- Quality control
- Production control
- Bill of materials

49. Investment decision is taken based on

*Mark only one oval.*

- Payback period
- Expected return
- Justification
- Payback system

50. Service sectors produce

*Mark only one oval.*

- Products and services
- Spare parts
- Products
- Services