TERM END EXAMINATION, Sept.-Oct., 2008
M. B. A. (M. M.) (Second Year)
OPERATION MANAGEMENT
Time : Three Hours
Maximum Marks : 70

Note : Attempt any five questions. All questions carry equal marks.

1. Production Management and Operations Management are one and the same thing. Explain.
2. What do you understand by Strategic Management? Explain its nature, scope and importance.
3. What is meant by product design and process design? Make a flowchart of product life cycle.
4. Explain the nature, objectives of a good layout. What are the factors influencing the layout?
5. Explain the following:
   (a) Work study
   (b) Method study
   (c) Work measurement
6. Write a complete note on “Shop floor Planning and control”.

7. What is meant by “SQC” (Statistical quality control)? Explain its nature, importance and organisation system.


9. What is inventory management? Explain its importance and techniques.

10. Write a complete note on plant maintenance.